



CANADIAN LIMITED WARRANTY – HOME PIANO PRODUCTS Effective September 1, 2009 (Updated January 1, 2010)

Thank you and congratulations on your recent Roland Piano purchase. We trust you will have many years of enjoyment with your new instrument. You also have the confidence of knowing that Roland pianos are designed and manufactured with the utmost care and attention to quality, ensuring the highest level of reliability and dependability.

As the original owner of this new Roland Piano, we are pleased to offer you a limited, non-transferable Manufacturer's Warranty which covers your instrument for defects in materials and workmanship for a **period of 1 year from the date of purchase** from an authorized Roland Piano dealer in Canada.

**IMPORTANT!!! REGISTER YOUR PURCHASE WITHIN 30 DAYS
AND RECEIVE A FREE EXTENDED WARRANTY**

Register your Roland Piano purchase online at www.roland.ca or via the enclosed registration card within 30 days from the date of purchase and receive an additional 4 years parts limited warranty, bringing your total parts limited warranty to 5 years.

Note: There is no special registration process for the Extended Warranty
Simply complete the standard product registration

THIS IS A LIMITED WARRANTY. PLEASE READ THE TERMS AND CONDITIONS CAREFULLY.

WHAT IS COVERED?

Your new Roland Piano is covered against defects in materials and workmanship. Defects in materials and workmanship are defined as situations where the instrument becomes defective, malfunctions or fails to perform under normal use conditions. The warranty covers **parts for a total period of ONE (OR FIVE) years** from the date of purchase and **labour for a period of ONE year from the date of purchase**.

WHAT IS NOT COVERED?

This warranty **does not cover** damage or malfunction associated with improper use including but not limited to negligence, abuse, failure to install or operate the instrument in accordance with the information and instructions provided in the owner's manual, damage caused directly or indirectly by other equipment, damage resulting from transporting the instrument or damage attributed to environmental causes such as smoke, dust, humidity or extreme temperatures. Labour charges after one year from the date of purchase are NOT covered under this limited warranty.

SERVICING

Depending on your location in the country, in-home service may or may not be available. In the event that in-home service is not available, you will be responsible to deliver or ship the piano to an authorized Roland Piano service centre. Please contact the Roland Canada Service Department for the location of your nearest Authorized Roland Piano service centre. The piano should be packed securely in the original packaging prior to shipping. It is recommended that you take the appropriate insurance on the shipment to cover the value of the piano. Damage incurred while the piano is in transport to an authorized service centre is not covered under this warranty. Charges associated with shipping the piano to an authorized Roland Piano service centre are NOT covered under this Limited Warranty. Return shipping to you will be covered by Roland Canada under this warranty for the first year only.

DETERMINING ELIGIBILITY FOR WARRANTY

An authorized Roland Piano service technician will assess your piano and determine its eligibility for service under this Warranty. Roland Canada reserves the sole right to authorize a piano for warranty service. In the event that it is determined that the required service is NOT covered under this limited warranty you will be contacted with an estimate and given the option to pay for the repair.

Roland Canada and/or its authorized service agent reserve the right to repair your piano using new or reconditioned parts as may be available and required.

NON-TRANSFERABLE WARRANTY

This warranty is offered to the original purchaser only of a new Roland piano and only when the piano is purchased from an authorized Roland Piano dealer in Canada. In the event that you sell the piano this warranty is null and void and may not be transferred to the new owner.

WARRANTY DISCLAIMER

ANY IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY OR USE FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO THE TERMS AND CONDITIONS OF THIS WARRANTY. ROLAND CANADA SHALL NOT BE HELD LIABLE FOR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO DAMAGES RESULTING FROM LOSS OF USE, DAMAGES TO ANY OTHER EQUIPMENT, MATERIALS OR ITEMS AT THE SITE OF USE. ROLAND CANADA'S SOLE LIABILITY UNDER THIS WARRANTY IS TO REPAIR OR REPLACE THE PIANO. SOME JURISDICTIONS MAY NOT ALLOW TIME LIMITATIONS ON AN IMPLIED WARRANTY OR ON INCIDENTAL OR CONSEQUENTIAL DAMAGES AND THEREFORE THE ABOVE MAY NOT APPLY TO YOU.

CURRENT PRODUCTS COVERED UNDER THIS WARRANTY

5 Years Parts / 1 Year Labour Limited Warranty

DP-990, HP201, HP203, HP207, HP-302, HP-305, HP-301, HPi-6s, HPi-7s, KR-103, KR-105, KR-107, KR-111, KR-115, KR-115M, KR-117M, LX-10, RG-1, RG-3, RG-3M, RG-7, RM-700, RP-101, RP-201



www.roland.ca